



Data Exchange: January 2021

Data Exchange Snapshot: January 2021

The Data Exchange is the two-way sharing of data information between agencies and organisations. This data helps them find smarter and more efficient ways of improving service delivery and understanding the outcomes being achieved for vulnerable individuals, families and their communities.

The Data Exchange continuously works to achieve the most streamlined reporting arrangement that captures meaningful client, service and outcomes data.

Throughout the previous reporting periods, the Data Exchange has seen a number of organisations joining its platform and numerous system enhancements.

As of January 2021:



3,067 organisations

are currently registered in the
Data Exchange



15,990 users

are currently registered in the
Data Exchange



6 agencies

are using the Data Exchange as a
reporting tool for

75 programs



1,081 organisations

are reporting outcomes data



618 'handshakes'

between lead organisations
and delivery partners to share
de-identified aggregate level
reports data

During the previous 12 months:



1,688 users

accessed a Data Exchange report for
the first time

A new report, **Community Outcomes**
was released.



New fields and graphs have been
added to **Organisation Overview** and
Client Outcomes reports.



We have made performance
enhancements to the Data Exchange
system that have significantly
improved web portal navigation and
record searching during peak periods