



## Partnership approach data items

### Task card

This task card discusses the following:

- [What is the partnership approach?](#)
- [Is the partnership approach mandatory?](#)
- [The partnership approach data items](#)
- [More information](#)
- [List of partnership approach data items](#)

#### KEY HIGHLIGHTS

- Organisations can record extended data and outcomes information and access additional reports.
- Contact your funding arrangement manager to opt-in to the partnership approach.
- All partnership approach items are voluntary unless specified by your program / policy area.

### What is the partnership approach?

The partnership approach is an extended data set of information that organisations can collect and report on via the Data Exchange, in return for access to a set of additional self-service reports. The partnership approach also provides the opportunity for organisations to record and share the outcomes that their clients are achieving with the Department.

Where it is not specified in their grant agreement, an organisation should contact their funding arrangement manager if they wish to opt-in to the partnership approach.

### Is the partnership approach mandatory?

An organisation should refer to their grant opportunity guidelines and grant agreement to verify if this is a requirement of funding.

### The partnership approach data items

A complete list of all data items can be found in the Data Exchange Protocols, Section 11 List of data values. A condensed listing can be found in the [List of partnership approach data items](#) found in this task card. Refer Table 1.

### More information

There are a number of resource available on the [Data Exchange](#) website to assist an organisation to collect and record partnership approach data items:

- [About](#) page – for information on the benefits of outcomes and the partnership approach
- [Add a case](#) – on how to add Referral source and reasons data
- [Add a client](#) – on how to add Extended demographics data
- [Add a SCORE assessment](#) – on how to add a SCORE assessment
- [Measuring outcomes: a beginners guide](#) – on how to start measuring client outcomes
- [Appendix B of the Protocols](#) – for program specific guidance on recommended SCORE outcomes

TABLE 1 – Partnership approach data items

LIST OF PARTNERSHIP APPROACH DATA ITEMS				
Data field	Data items			
<b>SCORE</b>  <b>Recorded at the Session level</b>	<u>Circumstances</u> <ul style="list-style-type: none"> <li>Age-appropriate development</li> <li>Community participation &amp; networks</li> <li>Education and skills training</li> <li>Employment</li> <li>Family functioning</li> <li>Financial resilience</li> <li>Housing</li> <li>Material wellbeing and basic necessities</li> <li>Mental health, wellbeing and self-care</li> <li>Personal and family safety</li> <li>Physical health</li> </ul>	<u>Goals</u> <ul style="list-style-type: none"> <li>Changed behaviours</li> <li>Changed impact of immediate crisis</li> <li>Changed knowledge and access to information</li> <li>Changed skills</li> <li>Empowerment, choice and control to make own decisions</li> <li>Engagement with relevant support services</li> </ul>	<u>Satisfaction</u> <ul style="list-style-type: none"> <li>I am better to deal with issues that I sought help with</li> <li>I am satisfied with the services I have received</li> <li>The services listened to me and understood my issues</li> </ul>	<u>Community</u> <ul style="list-style-type: none"> <li>Community infrastructure and networks</li> <li>Group / community knowledge, skills, attitudes and behaviours</li> <li>Organisational knowledge, skills and practices</li> <li>Social cohesion</li> </ul>
<b>Referral source and reasons</b>  <b>Recorded at the Case level</b>	<u>Referral source</u> <ul style="list-style-type: none"> <li>Health Agency</li> <li>Community services agency</li> <li>Educational agency</li> <li>Internal</li> <li>Legal agency</li> <li>Employment / job placement agency</li> <li>Centrelink / DHS</li> <li>Other agency</li> <li>Self</li> <li>Family</li> </ul>	<ul style="list-style-type: none"> <li>Friends</li> <li>General Medical Practitioner</li> <li>My Aged Care Gateway</li> <li>Linkages Program</li> <li>CoS Program</li> <li>Humanitarian Settlement Program</li> <li>LAC Referral</li> <li>NDIS referral</li> <li>Other party</li> <li>Not stated / inadequately described</li> </ul>	<u>Reasons for seeking assistance</u> <ul style="list-style-type: none"> <li>Physical health</li> <li>Mental health, wellbeing and self-care</li> <li>Personal and family safety</li> <li>Age-appropriate development</li> <li>Community participation and networks</li> <li>Family functioning</li> <li>Financial resilience</li> <li>Employment</li> <li>Education and skills training</li> <li>Material wellbeing and basic necessities</li> <li>Housing</li> </ul>	
<b>Extended demographics details</b>  <b>Recorded at the Client level</b>	<ul style="list-style-type: none"> <li>Homeless indicator</li> <li>Household composition</li> <li>Highest level of education / qualification</li> <li>Employment status</li> <li>Main source of income</li> <li>Approximate gross income (income whole dollars only)</li> <li>Per (income frequency)</li> </ul>	<ul style="list-style-type: none"> <li>Year of first arrival in Australia</li> <li>In month of ...</li> <li>Visa type</li> <li>Ancestry</li> <li>Is client a carer</li> <li>NDIS eligibility</li> </ul>		